

## *Your Touch Tone Teller*

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Quik Call is a telephone inquiry and transaction service provided by the Credit Union. All you need is a Touch-Tone Phone, your account number and your Quik Call personal identification number (PIN). Our Quik Call service is a safe and secure system, allowing you access to your credit union account anytime, except 2-4 a.m., 7 days a week from anywhere.

Quik Call allows you to obtain account balances, loan balances, transfer funds between your accounts, find out which checks have cleared, dividends paid to your account and make electronic transaction inquires.

To sign up for Quik Call, simply complete a Quik Call application that you may obtain from the credit union, and then wait to receive your personal identification number (PIN).

Quik Call is a menu driven inquiry system that will take you step-by-step to the information you need about your account. You no longer have to remember action codes or press the pound (#) key after each entry.

### **Here's a look at how Quik Call works:**

<b>Quik Call Prompt:</b>	<b>Your Response:</b>
Hello, welcome to Quik Call.	
Please enter your account access code.	Enter your account number plus a 0. Ex. If your account number is 1234-011, then you will enter 12340.
Please enter your PIN.	Enter your four digit numerical PIN.
Please select from the following: 1. Inquiry 2. Transfer 5. Credit Union Bulletin Board	Select the desired transaction and continue with the walk through menu

After your application is received and processed you will receive a card containing the Quik Call telephone number and your Quik Call account number.